

## **REPAIR REQUEST FORM** RETURN MATERIALS AUTHORIZATION (RMA)

Dealer #:	Dealer Contact:	Dealer E-mail:				
Product proof of purchase (invoice copy) must be provided if not an ELATION dealer.						
RETURN SHIPPING ADDRESS (USA ONLY)						
Company Name:	Contact:	E-mail:				
Address:						
City:	State:	Zip Code:				

Phone #:

## **Return Products Information**

Provide complete information for each product returned.

ltem Number	Serial Number	Lamp/LED Hours	Last LED Fan Replacement Date(s)	Issue

## **RETURN MATERIALS REQUEST INSTRUCTIONS**

1. Contact ELATION Service Department at 323-582-3322 to obtain a Return Materials Authorization (RMA) number.

2. Download and fill out this RMA form completely for each product being returned and place a printed copy in the box(es) with each item being returned. DO NOT INCLUDE ANY ACCESSORIES! (power, data, or safety cables, brackets, clamps, gel frames, filters, barn doors, hoses, nozzles, mounting hardware) 3. Products MUST be boxed using original and/or suitable packaging materials (double-box and foam) and shipped freight pre-paid and insured to ELATION Los Angeles, CA or an ELATION Authorized Service Center.

> ELATION Limited Warranty (USA) statement including RMA policy can be obtained by visiting www.elationlighting.com/media/wysiwyg/pdf/ELATION PROFESSIONAL LIMITED WARRANTY.pdf or by contacting ELATION Service department at 323-582-3322.

Click "Submit Form" to save a copy and e-mail the completed form to Elation Service.

Elation Professional USA | 6122 S. Eastern Ave. | Los Angeles, CA 90040 | 323-582-3322 | www.elationlighting.com | rma@elationlighting.com





For Elation Service use only.

Item #	Serial #	Notes